

CPP Renewal Customers' Terms and Conditions

11-08-2025

- All existing CPP active customers will be migrated to new plan variants on their respective policy renewal due dates.
- The migration will take place from 16th Sep'25 onwards and the same will be communicated via SMS/Emails at least 24 hours prior to plan renewal due date
- Revised Plan features and prices as –

Benefit Summary		Card Protection Plan		
Category	Benefits in detail	Classic	Premium	Platinum
Card Blocking	Single Call to Block Lost Cards	Yes	Yes	Yes
Mobile benefits	SIM Card Blocking Service	Yes	Yes	Yes
Emergency Travel Assistance	Emergency Advance - Hotels - Abroad	Rs. 80,000	Rs. 120,000	Rs. 160,000
	Replacement Travel Ticket Advance - Abroad	Rs. 80,000	Rs. 120,000	Rs. 160,000
Credit Analysis Benefit	Credit Fit Program	Yes	Yes	Yes
Complimentary Fraud Protection	Protection against frauds (Transactions involving PIN based Frauds, Phishing, Tele-phishing and Transactions where OTP is not required (if card is lost/stolen))	Upto Rs. 100,000	Upto Rs. 100,000	Upto Rs. 100,000
	Number of days covered (prior to notification)	30 days	30 days	30 days
	Protection against Card Frauds (card present or card not present transactions - other than the transactions listed above)	up to Rs. 25,000	up to Rs. 25,000	up to Rs. 25,000
		up to Rs. 100,000	up to Rs. 100,000	up to Rs. 100,000
	Mobile Wallet Protection (per Membership) - If there is a simultaneous physical loss of the device	Upto Rs 10,000	Upto Rs 10,000	Upto Rs 10,000
		Upto Rs 50,000	Upto Rs 50,000	Upto Rs 50,000
Members covered	Number of members covered under membership	Primary (1 member)	Primary + Spouse (2 members)	Primary + Spouse + Parents (4 members)
MRP in Rs. (incl. of taxes)		999	1,499	1,999

- Revised plan to be setup as per the table below-

Existing Plan	Price	Revised Renewal Plan	Price
CLASSIC LITE	1199.00	CLASSIC	999.00
CLASSIC PLUS	1899.00		
PREMIUM PLUS	2499.00	PREMIUM	1499.00
PLATINUM PLUS	3199.00	PLATINUM	1999.00